

FINESSE

CATERING GROUP

TERMS & CONDITIONS
BOOKING AGREEMENT

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HOW TO BOOK

- Contact us with your proposed event date, a member of our team will be in touch to hear your plans.
- Book and confirm the date with a non-refundable deposit of 10%.
- Confirmation of your deposit will be sent via **weddingsfinesse@gmail.com** or **events@finessecateringgroup.com.au**

You will receive two invoices:

1. Deposit invoice to lock in your date (the deposit invoice is valid for (30) days once sent)
2. Final invoice due (14) days prior to your event.

Full payment, dietary requirements, menu choices & all finer details are due at this time also.

Contact Kym Reid, weddings & events manager, 0407 383 709

Contact Brad Holtz, Director, 0410 882 766

QUOTES & BOOKINGS

All quotes are valid for 60 days and pricing includes GST. A booking is considered tentative until a deposit is made and the signed terms & conditions form is received and acknowledged. Finesse accepts the payment of a deposit as acceptance of the terms & conditions. We will assume you have read and understood the terms and conditions once a deposit is received.

Quotes are based around service hours only and any specific set-up requirements may incur an additional fee.

DEPOSITS

To confirm you're booking a non-refundable deposit of 10% of the total. This secures your date and permits planning to commence.

FINAL PAYMENT

The final payment is due (14) days before the event. We accept payment via Direct Deposit or Stripe. Visa & Mastercard incur a 2.0% surcharge.

CANCELLATION

Cancellation of a booking must be made in writing, A cancellation within (30) days forfeit any monies paid. Events cancelled within (14) days will incur a 100% payment for the event.

GUEST NUMBERS & MENU SELECTIONS

Pricing is based on a minimum of 40 guests, surcharges apply for numbers under 40.

Final guest numbers confirmed menu, dietary requirements and all associated details must be finalised no later than (14) days prior to your event. Any changes after this time may result in additional charges. We do not have an additional service charge after labour costs, however, tips are welcome and will be split fairly among relevant staff members. Please note a minimum spend applies for the exclusive use of our services of \$6,000 for all weddings., regardless of numbers

LIABILITY, INSURANCE & DAMAGE

Finesse holds public liability. Subcontractors and third party services are not covered under this policy. We do not accept responsibility for any lost, stolen or damaged goods incurred at any of our events. Finesse Catering Pty Ltd is responsible for all food service and production of food and holds public liability for this service. Any damages to the property as a result of your event are the sole responsibility of the signatory below

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STAFF COST

Waitstaff & chefs are both \$50 per hour with a minimum of 5 hours per staff. Bartenders are \$60 per hour with a minimum of 5 hours per bartender.

DIETARY REQUIREMENTS

We are unable to guarantee that the ingredients we use will be 100% free of all traces of nuts, dairy, gluten or other products. We are happy to provide special meals for all dietary requirements. Please note that there is a surcharge of \$35 for (Vegans), as bespoke full menus will need to be made.

PRODUCT AVAILABILITY

Package Menus provided are sample menus only. Finesse uses produce that follows the season and reserves the right to substitute food or service items for the freshest in-season ingredients. Finesse will notify the client, of any changes or if any issues arise regarding product availability or supply.

MENUS & PACKAGES

All food menus and packages are the intellectual property of Finesse Catering Pty Ltd. No third parties may use or duplicate menus at any time, this includes on or off-site. Finesse Catering Group reserves the right to packages.

ADDITIONAL COST & PUBLIC HOLIDAYS

Any additional costs will be itemised and payable upon completion of your event. Public Holiday: additional 10% of the total amount.

MENU TASTINGS

Wedding tastings will be offered at a convenient location three times per year.

SUPPLIER & KIDS MEALS

All suppliers and kids meals are \$35 per person.

CHANGES TO CONFIRMED EVENTS

With new menus and packages, our pricing is subject to change. Irrespective of when your booking was made, you will be updated with current menus and therefore package pricing. Finesse reserves the right to increase our pricing without notice during the quoting process.

COVID POLICY

The initial deposit is non-refundable and will be retained if the event is cancelled, however, people with deposits down will have the option to postpone to a later date, agreed on by both parties. In the event of a snap lockdown within 10 working days of the event, when 100% of the event has been paid, food costs will be worn by FCG, however only 30% of the cost will be refunded until a new date can be set. The remaining 70% will be transferred to the new date. A \$6,000 minimum spend applies for all weddings. This price is inclusive of all food and staffing combined. Should your party decrease by more than 20 guests from the original quote, a new quote will be provided as prices are based around numbers.

CREDIT CARD SECURITY

We require a valid credit card as security when your "event booking form" is confirmed by signed Documents or deposit as acceptance. We will not charge this card without your authorisation. However, in the event that the payment terms are not met, we reserve the right to take the authorisation of funds against the credit card for the outstanding amount prior to the event. Finesse will not share your private information and will destroy all associated records after the conclusion of your event.

BOOKING AGREEMENT

Please fill out the information below and return it to events@finessecateringgroup.com.au or weddingsfinesse@gmail.com

Agree that I/we have understood and accepted the above terms and conditions

Name or
Company name:

Address:

Signature:

Date:

Credit card details

Mastercard Visa Card holders name:

Card number: Expiry date: CCV: