

Finesse.

CATERING GROUP

TERMS & CONDITIONS
BOOKING AGREEMENT

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HOW TO BOOK

- Contact us with your proposed event date, a member of our team will be in touch to hear your plans.
- Book and confirm the date with a non-refundable deposit of 20%.
- Confirmation of your deposit will be sent via **letschat@finessecateringgroup.com.au or events@finessecateringgroup.com.au**

You will receive two invoices:

1. A 20% non-refundable deposit invoice to lock in your date (the deposit invoice is valid for 60 days once sent)
2. Final invoice due (14) days before your event.

Please ensure full payment, dietary allergies, menu choices & all finer details are submitted at this time.

Contact Kym Reid, weddings & events manager, 0407 383 709

Contact Brad Holtz, Director, 0410 882 766

QUOTES & CONTRACT

All prices quoted are inclusive of GST.

Quotes are valid for 30 days. A booking is considered tentative until a deposit has been received.

No contract will exist between the Client and Finesse until (a) the deposit is paid in full and (b) the Terms & Conditions are understood, and the signed form is supplied to Finesse by the Client. For the avoidance of doubt, the act of making a payment serves as an electronic signature and confirmation that the Client has had sufficient opportunity to review these terms and agrees to be legally bound by them.

DEPOSITS

A non-refundable deposit of 20% of the quoted price is required to secure your date. This deposit is non-refundable because, upon receipt, Finesse removes the date from our availability and may decline other booking requests for that specific timeframe. This payment serves as liquidated damages to compensate for the loss of business and administrative costs incurred. Regardless of the notice period provided, you provide.

FINAL PAYMENT

Final payment, guest numbers confirmed, menu, allergy requirements and all associated details must be finalised no later than (14) days before your event. Any changes after this time may result in additional charges. This deposit payment will be subtracted from your final invoice.

CANCELLATION & POSTPONEMENTS

Cancellation of a booking must be made in writing. A cancellation forfeits any monies paid. Events cancelled within 14 days will incur a 100% payment penalty. If you need to postpone your event, we'll do our best to accommodate your new date, subject to our availability. Please note that a new quote may be needed to reflect annual price increases.

Your existing deposit will be transferred to the new, agreed-upon date. The revised date must allow for catering of the same style and equivalent value as originally quoted. Please remember that your non-refundable deposit is a deposit for your booking, not a credit.

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MINIMUM SPEND REQUIREMENTS

The confirmed minimum spend requirements apply exclusively to guest food selections. Additional costs such as service staff, supplier/vendor meals, equipment hire, or travel fees are billed separately and do not count toward this food-only minimum spend.

PRODUCT AVAILABILITY & CHANGES

Please be advised that pricing for packages and staffing provided during the initial inquiry or booking phase is subject to change. This will be in line with inflation cost. As your wedding date approaches, the specific items included in your selected package may be updated to reflect our current offerings. Some menu items may not be available or will incur a surcharge at the time of your event. Finesse uses produce that follows the season and reserves the right to substitute food or service items for the freshest in-season ingredients.

ADDITIONAL COST & PUBLIC HOLIDAYS

Public Holiday: additional 15% of the total amount.

SUPPLIER & KIDS MEALS

All suppliers and kids meals are \$45 per person.

EQUIPMENT HIRE

Equipment rental may be necessary for your event and will incur an additional cost. We will inform you of the specific equipment needed once the menu is confirmed.

CREDIT CARD SECURITY

We require a valid credit card as security when your "event booking form" is confirmed by signed Documents or deposit as acceptance. We will not charge this card without your authorisation. However, in the event that the payment terms are not met, we reserve the right to take the authorisation of funds against the credit card for the outstanding amount prior to the event. Finesse will not share your private information and will destroy all associated records after the conclusion of your event.

ALLERGIES

We are unable to guarantee that the ingredients we use will be 100% free of any traces of nuts, dairy, gluten, or other allergens. We are happy to cater to your guests' allergies and religious dietary requirements. Each person will be served a special meal for all courses.

Please ask for food ALLERGIES in your RSVP.

Note that there is a surcharge of \$35 for (Vegans). Extra waitstaff may be needed for limited hours, depending on the number of dietary requirements you have. We will inform you of this addition once we receive your requirements.

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Please fill out the information below and return it to events@finessecateringgroup.com.au or weddingsfinesse@gmail.com

Once your deposit has been paid FCG will assume you have read and understood the terms and conditions and will consider this as your acceptance to this booking agreement.

Agree that I/we have understood and accepted the above terms and conditions

Name or
Company name:

Address:

Signature:

Date:

Credit card details

Mastercard Visa Card holders name:

Card number: Expiry date: CCV: